GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

IT,E&C Department – AP Cyber Security - Request for providing Service Charges to user Departments by M/s. APTS - Orders – Issued.

INFORMATION TECHNOLOGY, ELECTRONICS & COMMUNICATIONS (INFRA) DEPARTMENT

G.O.Ms.No.18 Dated:02.06.2025.
Read the following:

Ref: 1. G.O.Ms.No.2 ITE&C (Infra) Department, dt:01.03.2017.
2. G.O.Ms.No.6 ITE&C (Infra) Department, dt:25.01.2019.
3. eFile No. ITC51-24024(34)/40/2024-CSTY-APTS, dt:26.07.2024.
4. Orders of the Competent Authority in efile computer No. 2568423.

ORDER:

The Government of India had notified the "National Cyber Security Policy in 2013". The National Policy lays down a number of strategies for realizing the vision of 'building a secure and resilient cyberspace for citizens, businesses and Government'. The State of Andhra Pradesh has been a pioneer in the use of ICTs extensively for delivery of public services and felt the need to establish "Andhra Pradesh Cyber Security Policy (APCSP)", to complement and supplement the National Cyber Security Policy 2013.

2. In the reference 1, IT,E&C Department issued the Government Order (G.O) on Andhra Pradesh Cyber Security Policy (APCSP) 2017. Based on this policy, the IT,E&C Department identified the M/s APTS Ltd as a Nodal Agency for implementing the APCSP. APTS has established the AP Cyber Security Operation Centre (APCSOC) at R&B building, Vijayawada on 23.04.2018.

3. In the reference 2, IT,E&C Department issued G.O mandating the on boarding of IT Assets by all Secretariat Departments/ HoDs/ PSUs/ Societies and Institutions with APCSOC for continuous IT Security monitoring. The APCSOC typically utilizes technical tools and systems to monitor, detect, analyse, respond to, and mitigate cybersecurity incidents. The technical stack of APCSOC comprises:

a) **Security Information Event Management (SIEM):** APCSOC using the IBM Q-radar (22.5K EPS) SIEM for log analysis, SIEM solution that helps organizations deal with security threats by Collecting data from various devices and systems on your network, like servers, firewalls, and applications. It Analyses the data to identify suspicious activity that might indicate a security threat. Responding to threats by sending alerts to security teams or taking automated actions to contain the threat.
b) **Vulnerability Assessment and Penetration Testing (VAPT):** It's a combined approach to strengthening an organization's cybersecurity posture by identifying and addressing weaknesses in its systems. APTS is the CERT-In empanelled agency for conducting the Security audit and assurance services.

   i. **Vulnerability Assessment (VA):** Vulnerability Assessment (VA) is a systematic review of systems, applications, and networks to identify security vulnerabilities. Unlike penetration testing, which actively tries to exploit vulnerabilities to assess their impact, vulnerability assessment focuses on discovering and documenting potential weaknesses.
   ii. **Penetration Testing (PT):** Penetration Testing is a simulated attack on a computer system, network, or application to identify security

weaknesses that could be exploited by malicious hackers. The goal is to uncover vulnerabilities before attackers can exploit them, allowing organizations to remediate these issues to strengthen their overall security posture.

iii. **Incident Response Platform**: APCSOC using the Service Now for incident response platform (IRP) is a software system designed to streamline and improve an organization's response to security incidents.

iv. **Brand Monitoring**: Brand monitoring is the practice of actively tracking online conversations to see how people perceive your brand, products, or services.

v. **Threat Intelligence Feeds**: threat intelligence feed is a continuous stream of data about potential and current cyber threats. Indicators of Compromise (IoCs), Threat Actor Information and Emerging Threats are identified and are configured for monitoring in the system. The APCSOC getting threat intelligence feed from IBM, CERT-In, NCIIPC and NCCC.

4. To make APCSOC a self-sustained model, Government decided the following service charges to avail the services by the User Departments:

a. "For all Government Departments of Andhra Pradesh, APTS to provide APCSOC services on a reimbursement basis, either through the budget or by utilizing the e-procurement fund of the ITE&C department.
b. The charges for All PSUs/ Societies and Institutions of Andhra Pradesh is Rs.3000/- per EPS per annum
c. The charges for departments from other states, and organizations belonging to the Government of India is Rs.3000/- per EPS per annum, with a minimum of 1000 EPS.

5. The Managing Director, APTS shall take necessary action.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

BHASKAR KATAMNENI
SECRETARY TO GOVERNMENT

To:
The Managing Director, APTS Ltd.
Copy to:
All the Spl. Chief Secretaries/ Prl. Secretaries/ Secretaries/ Spl. Secretaries to Government
All the Heads of Departments
All the District Collectors & Magistrates, AP
All the Societies/Institutions/Autonomous Bodies
All the Vice Chancellors of Universities in Andhra Pradesh
The PS to Hon'ble Chief Minister, Andhra Pradesh
The OSD to Hon'ble Minister for HRD, RTG and ITE&C Department
The PS to Chief Secretary to Government of Andhra Pradesh
The PS to Secretary to Government, ITE&C Department

//FORWARDED::BY ORDER//

SECTION OFFICER